

Buying Timeshares at Club La Santa -

Frequently Asked Questions

How are Timeshares acquired and paid for?

First you decide on which apartment you wish to buy and in which week of the year. Our web site has details of the apartment types, grades and locations. Prices and up to date list of apartments for sale are also available from our web site.

You then reserve the apartment by signing a Buyer's Reservation Form and paying a reservation fee. This is non-refundable. You have a 14 day "Cooling Off Period" and then, if you still wish to buy, you have to pay the agreed price to Timeshare Resales and we pass this on to the Seller, after payment of our sales commission.

You and the Seller will need to sign a TSO-SHIP Transfer and then Club La Santa in Denmark issue a Timeshare Certificate in your name.

You can then use your apartment in the week you have bought until 2082, subject to payment of the service fee. This is payable only if you use your apartment/week.

I have bought a Timeshare Week - what does this allow me to do?

As a Timeshare Owner ("TSO") you can pay the service fee and use the apartment yourself or allow your friends and family to use it.

As a TSO you also have rights and privileges as agreed by ITSO ("The International Timeshare Owners Organisation at Club La Santa") with Club La Santa. These include discounts at the bars and restaurants, being able to book courts, etc. 2 days in advance, use of Members' Lounge (currently with Sky/Sky Sports) and use of Members' internet "hotspot".

Details of the rights and privileges can be found in the TSO Rights and Privileges Document.

As a new TSO, you will automatically have one year's free membership of your national association. There are four of these and the jointly form ITSO. They are Denmark, UK, Germany and Belgium. Links to their web sites can be found on our web site "Links" page.

Can I exchange my week for different week this year or next?



You may be able to change your week to another week (an “Internal Exchange” but availability is limited and Club La Santa has no obligation to do this. Club La Santa will consider requests for Internal Exchanges but state that a request will not be granted if they believe there will be high occupancy of the resort for the week in question. As Club La Santa has high levels of occupancy for large parts of the year, this means that in practice you should not rely on being able to change your week.

It is also possible to exchange weeks with other TSOs through ITSO or your national association but again there is limited availability.

Service Fee

You pay the Service Fee if you want to use your apartment/week. If you don't want to do this, you don't have to pay. To reserve your apartment you must pay the service fee at least 3 months in advance, otherwise you will lose the right to use your apartment for that year.

The Service Fee varies with the type of apartment you own, Type A, Type B, Type C Type D, etc. Current service fees are shown on our web site.

The same amount is payable for any week of the year. Current rates are shown on our web site. The Service Fee currently increases annually in line with Spanish inflation. Please see our web site for further details about the Service Fee and for information about Timeshare Owner rights and privileges.

Do I have to book my flights through a specific travel agent?

No. But you will find that the travel agents who specialise in holidays at Club La Santa offer competitive prices. Please see our web site and the main Club La Santa web site for further details of the Club La Santa travel agents.